

AQUATIC PROGRAMS INFORMATION

Q: Why is the pool closed?

A: The heater in the pool has broken down and is being repaired.

Q: Who owns the pool? Who is responsible for fixing it?

A: The pool is owned and operated by the Nova Scotia Youth Facility. They are responsible for the maintenance of the pool.

Q: When will the aquatic programming be running again?

A: Although the fix is being actively worked on, we don't have a timeline on when the pool heater will be repaired. We will send an email out to participants of aquatic programs advising them of the reopening of the pool. We will also be posting on our social networks and municipal website.

Q: I paid to register for aquatic programming. Am I getting a refund? If so, how?

A: No refunds will be issued for this swim session. However, all participants shall receive a complimentary pass for 1 family swim.

Q: Will the missed lessons be rescheduled? If so, when?

A: We are in the process of working out the schedule and reviewing options for rescheduling lessons. Information will be circulated via email to all registered participants as more information becomes available.

Q: I have more questions, who can I contact?

A: Please contact Nichole Gilbert, Recreation Coordinator 902-690-6124

