



## **Tax Bill Update for Property Owners in the Municipality of the County of Kings:**

**Nov. 22, 2023**

We are writing today to provide an updated timeline for the delayed 2023 final tax bills. The revised schedule for mailing and payment is as follows:

- Municipal staff are working toward having the delayed tax bills mailed out by mid-January 2024.
- The payment due date, normally set at 30 days from the invoice date, will be extended by an additional two weeks and set at Feb. 29, 2024.

The fall tax billing process that typically occurs in September was delayed this year due to a cybersecurity incident impacting the Municipality of the County of Kings in July. The Municipality immediately engaged cybersecurity experts to ensure the safe and secure return of impacted services. A restored tax billing system developed by an external service provider is now in place, and municipal staff are actively working to enter the most up-to-date information required for accurate billing into the restored system.

The revised timeline outlined above is based on estimations of how long it will take to address significant backlogs caused by the Municipality's financial systems being offline for nearly four months. The Municipality regrets any inconvenience the billing delays have caused. The Municipality sincerely thanks account holders for their patience during the service interruptions caused by the cybersecurity incident.

**For more information, please refer to the Frequently Asked Questions on the reverse side of this Municipal Notice.**

### **Did you know?**

The Municipality of the County of Kings regularly shares news and updates in the Municipal News section of [www.countyofkings.ca](http://www.countyofkings.ca) and on social media. Follow @KingsCountyNS on [Facebook](#) and [Twitter](#) for the latest news from the Municipality of the County of Kings.

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## Frequently Asked Questions

### **What period will the final bill cover?**

The January 2024 final bill will still cover the fiscal year of April 1, 2023, to March 31, 2024. As usual, the final bill will be less the amount previously billed on the May 2023 interim tax bill. Any payments made after the May 2023 interim tax bill will also be reflected on the final bill.

### **Am I being charged interest on a bill I haven't received yet?**

No. Interest is only calculated on existing balances. If your account did not have an outstanding balance prior to the cybersecurity incident of July 10, 2023, no interest will be charged as long as you pay the final tax bill by the due date of February 29, 2024.

### **Can I make payments in advance of receiving the final tax bill?**

Yes. We are accepting all regular forms of payment, and any payment you make will be treated as a credit to your account in advance of the final tax bill, which we hope to send out in mid-January.

### **What if my property is located in a Town (Berwick, Kentville or Wolfville)?**

The information contained in this notice ONLY applies to property owners who pay taxes to the Municipality of the County of Kings. It does not apply to properties in the Towns of Kentville, Wolfville or Berwick.

### **When will the spring (interim) tax bill be issued?**

For 2024-25, our regular tax billing schedule will resume. The interim tax bill will be issued in May 2024 and the final tax bill will be issued in September 2024.

### **When will the pre-authorized payment program start again?**

Pre-authorized payments will resume on Jan. 28, 2024.

### **What if my bank pays my taxes for me?**

Municipal staff will be sending tax account information to the banks as we always do. If you have specific concerns, please contact your financial institution.

If you still have questions, please contact [inquiry@countyofkings.ca](mailto:inquiry@countyofkings.ca) or call us at 902 678-6141.